



Privacy Policy

PCS INNOTEC INTERNATIONAL NV, with registered office at Schans 4, 2480 Dessel (Belgium), enterprise number 0427.247.782, tel. no. +32 14 32 60 01, www.innotec.eu, hereinafter referred to as 'Innotec', gives high priority to careful handling of personal data.

This Policy therefore indicates the purposes for which personal data collected are used and how we seek to guarantee adequate protection of these data.

Innotec complies with the provisions of Regulation (EU) 2016/679 of the European Parliament and the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC, hereinafter referred to as the 'GDPR', in this regard.

Furthermore Innotec will ensure that it complies insofar as possible with the provisions of the implementation decrees that have been/will be adopted in response to the aforementioned legislation.

1. Personal data

Personal data include all information concerning an identified or identifiable person. A person is considered 'identifiable' if he can be identified directly or indirectly, in particular by means of an identification number or one or more factors that are specific to his or her physical, physiological, mental, economic, cultural or social identity.

Thus as data controller, Innotec can collect among other things your name, address, telephone numbers, e-mail address, IP address, etc.

2. Data management

Innotec ensures proper security of the stored and processed personal data. Both Innotec and its agents take the needed technical and organisational measures for security of the processing to be performed. Insofar as possible and within reason, Innotec will ensure that data are updated and that inaccurate, incomplete and irrelevant data are corrected or erased.

Furthermore Innotec will, insofar as possible and within reason, ensure that its agents have only limited access to the data and processing capabilities. In particular, it will remain limited to the persons who need it to perform their tasks, or to what is necessary for the needs of the service.

In this way Innotec strives to offer an appropriate level of security for these personal data and their processing.

The data subject will be required to provide the requested personal data to Innotec, as this is a necessary condition for concluding and implementing the agreement.

If the data subject does not provide the data requested, Innotec will not be able to deliver the requested services. Innotec makes use of profiling in order to be able to target any direct marketing. In this way Innotec will only inform its customers by e-mail of activities and products in which they might show a special interest.

3. Aim of the processing

Innotec processes personal data for various purposes. Only the data necessary to accomplish the intended purpose are processed in every processing.

More specifically, Innotec pursues the following objectives:

- Production of ordered goods
- Delivery of goods
- Implementation of the agreement
- Invoicing
- Accounting
- Customer service



4. Legal basis for the processing

The processing of personal data by Innotec therefore takes place on the following legal basis:

- consent of the data subject;
- necessity for implementing the agreement or taking pre-contractual measures;
- necessity in upholding the legitimate interests of Innotec, in particular ensuring continuity of activities;
- to enable compliance with all legal or regulatory provisions to which Innotec is subject.

5. Data sharing and transfer

In principle, personal data are only shared with consent of the natural person concerned or if it is necessary to complete a transaction or deliver a product or service.

Furthermore the data are, if needed, also shared with the suppliers of Innotec when this is legally required, when Innotec is involved in a dispute with the data subject, to protect customers, to guarantee the safety of the products and to protect the (property) rights of Innotec.

Innotec will not transfer the data concerned to a third country or international organisation.

6. Retention period of the data

The personal data collected will be processed by Innotec during the entire period in which the data subject makes use of the services of Innotec.

When the data subject no longer makes use of the services of Innotec, his personal data will be retained for a period of ten years after the end of collaboration with the data subject, unless specific legal statutes of limitation or retention periods should require a longer period.

This period will enable Innotec to observe its legal obligations, comply with regulations, resolve disputes, maintain security, prevent fraud or abuse, etc.

7. Rights of data subjects

Innotec will facilitate exercise of the following rights by the natural person:

- right to access to his personal data;
- right to rectification of his inaccurate personal data;
- right to erasure of his personal data;
- right to restriction of processing of his personal data;
- right to portability of his data;
- right to object to automated individual decision-making.

In addition the data subject has the right to revoke the consent he has given for processing his personal data at any time. Such revocation cannot however detract from the lawfulness of the processing on the basis of the permission before it was revoked.

The data subject can transmit his request for this purpose to Innotec by e-mail at the e-mail address gdp@innotec.eu. Innotec will respond promptly and in any event within a month to the customer's request.

8. Final provisions

If the data subject considers that the processing of his personal data constitutes an infringement of the provisions of the GDPR he can submit a complaint on this matter to the competent supervisory authority.

Innotec expressly reserves the right to change this Privacy Policy without prior notice at any time.